



FAQ's + Terms & Conditions

50% OFF DISCOUNT CAMPAIGN

IS THERE A MINIMUM SPEND?

Yes - The minimum spend is \$30, which would result in a \$15 discount.

IS THERE A MAXIMUM DISCOUNT AVAILABLE?

Yes - The maximum discount redeemable per booking is \$150, which would result from a \$300 booking. Your discount will be capped at \$150 for bookings exceeding \$300.

HOW DOES IT WORK?

The discount is only valid on selected tours, attractions, and accommodation, and must be booked through the Mandurah Visitor Centre.

Booking online? Enter MH50 into the promo code field at checkout to unlock your discount.

Booking over the phone or in person? Just quote MH50 and we'll apply the discount for you!

HOW LONG IS THE OFFER RUNNING?

Bookings must be made between **18th August 2025 until 22nd August 2025**, unless total campaign funds are exhausted earlier. Bookings can be made for **travel until 28th November 2025** - excludes school holiday period 27th September to 12th October 2025.

Please note: The total length of stay must occur within the travel date range.

CAN I CHANGE MY BOOKING OR GET A REFUND?

Bookings made under this discount campaign are non-refundable and cannot be changed or cancelled by the customer. However, if the booking must be cancelled by the business, a full refund will be provided to the customer.

CAN I USE THE PROMO CODE MORE THAN ONCE?

Yes - there is no limit of the number of times you can use the promo code.

CAN I BOOK A PACKAGE WITH THE PROMO?

No - The promo is not valid with any other discount offers - products within the packages are already heavily discounted.

CAN I PAY WITH MY GIFT VOUCHER?

Yes - You can use your gift voucher to pay the balance after you've applied the promo code.

I ENTERED THE PROMO CODE, BUT IT IS NOT ACCEPTING THE CODE?

Here are a few things to check:

- The tour, attraction or accommodation you selected may not be part of the promotion
- You're trying to book outside the flash sale period (18th August 2025 until 22nd August 2025).
- Your chosen date might fall outside the eligible travel period (valid until 28 November, excluding school holiday period 27th September to 12th October 2025)
- Double-check the spelling - it should be MH50
- Make sure you're entering the code in the promo code field at checkout (not the gift voucher field)

Still not working? No worries! Give us a call at the Mandurah Visitor Centre on **(08) 9550 3999** and we'll help you book it.